

## Regulations for the Platform

1. The user of the platform voluntarily joins the program supporting the recovery of full participation in social life of people with cochlear implants run by the University of Bialystok.
2. The completed registration form will be stored in one copy in paper form and secured against access by unauthorized persons. The electronic version of the submitted forms will be irreversibly deleted immediately after they are printed.
3. Providing data is voluntary. Non providing personal data including name, surname, date of birth, contact details (e-mail and mobile phone), information about the implant and hearing status results in failure to create an account. Providing correspondence data (optional) will enable the transfer of information on recovery the full participation in social life of people with cochlear implants.
4. After completing the form, the user will receive an identification number, login and password to access the platform system. The password will be changed by the user at the first login. Do not set the same password as the login. This makes the platform vulnerable to hacker attacks.
5. The user will not share their account with other people.
6. The platform will be used by the user to support their return to full participation in social life of individuals with cochlear implants and to voluntarily participate in scientific projects conducted by the University of Bialystok.
7. The materials placed on the platform are the property of the University and may not be copied, reproduced, or transferred to other entities without the consent of the University.

## Information on the Protection of Data of the Users

1. The administrator of personal data is the University of Bialystok, ul. Świerkowa 20B, 15-328 Bialystok.
2. The data controller has appointed a Data Protection Officer responsible for the correctness of personal data processing, who can be contacted via the email address: iod@uwb.edu.pl.
3. Personal data entered in the registration form will be processed to provide the user with an encrypted identification number, set up a user account necessary to use the platform's functionality, and to contact the platform user to facilitate the return to full participation in social life of individuals with cochlear implants. The provided data will also be processed for scientific research purposes.
4. Personal data provided in the form will be stored in one copy and protected against access by unauthorized persons.
5. After completing the form, the user will receive an identification number, login, and password to access the platform system.
6. In the electronic system of the platform, only the identification numbers of platform users and the registered activity of users on the platform will be stored and processed. These data will be processed to enable the use of the functionalities provided by the platform.
7. Data, including name and surname, date of birth, and email address, will be processed pursuant to Art. 6 Sec. 1 Letter b of the GDPR - they are necessary to perform the contract for the provision of the service.
8. Contact details are optional and processed on the basis of consent (Article 6(1)(a) of the GDPR).
9. Health data will be processed on the basis of consent (Article 9(2)(a) of the GDPR) and for scientific purposes, pursuant to Art. 9 Sec. 2 Lit. i GDPR. The user has the right to access their data, the right to rectify, delete, limit processing, data portability, and object to processing, and in the case of data processed on the basis of consent, also the right to withdraw consent to their processing, with the proviso that in the event of canceling consent to the processing of health data, it will not be possible to continue using the platform's functionality, and access to the user's account will be blocked.

10. Whenever there is a circumstance that the processing will violate the provisions of applicable law, the person concerned has the right to lodge a complaint with the President of the Office for Personal Data Protection, ul. Stawki 2, 00-193 Warsaw.
11. The data contained in the electronic system of the platform may be transferred to entities providing IT services to the University of Bialystok.
12. Personal data will not be processed in an automated manner, including profiling (Recital 71 and Article 22 of the GDPR).

### **Regulations of the Service Provided Electronically**

1. The account on the platform is set up by the service provider after the user has completed the registration form.
2. At the moment of creating a user account, an agreement is concluded between the user and the service provider for maintaining an account on the platform on the terms set out in these regulations.
3. Setting up and using a user account is free and voluntary; however, it is a condition for using the platform.
4. To use the user account, you must have a device (e.g., computer, tablet, mobile phone) with access to the Internet and an active web browser, as well as access data provided by the service provider (login and password).
5. The user is prohibited from providing any unlawful content to the platform.
6. The account maintenance agreement on the platform is concluded for an indefinite period.
7. The user may resign from using the platform at any time without giving any reason and incurring any costs. For this purpose, the user should complete the resignation form from the presence on the platform. Resignation will result in the immediate deletion of the user's account and termination of the contract in this regard. Deleting the user account results in the inability to use the platform.
8. Complaints regarding the account should be reported to the service provider by completing the complaint form.
9. The Service Provider will respond to the complaint within 14 days of receiving the complaint.

### **Information on the Use of Data Collected on the Platform in Scientific Research**

1. The user of the platform voluntarily joins the program supporting the return to full participation in social life of people with cochlear implants run by the University of Bialystok.
2. The data contained in the electronic system of the platform do not include the name and surname, but only the identifier. User activity registered on the electronic platform is the property of the University and may be used in scientific research.
3. Individuals who do not have cochlear implants and want to participate in research conducted by the University will be registered as users of the platform.
4. The University declares that there is no known negative impact on health of the program supporting the return to full participation in social life of people with cochlear implants implemented through the Internet platform.

## Resignation Form for the Platform

given name:
surname:
description of the reason for resignation (optional)
I resign from participation on the platform (date, signature)

## Complaint form

content of the complaint:
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## User Declarations

1. The user undertakes to comply with the regulations of the platform supporting the return to full participation in social life of people with cochlear implants.
2. The user declares that he has read the information on the protection of data contained in the registration forms and data in the electronic system of the platform.
3. The user declares that he has read the regulations of the service provided electronically.
4. The user declares that he has read the information on the use of anonymized data collected on the platform as a result of users' activities in scientific research.
5. The user agrees to the processing of anonymized health data, the processing of this data is necessary to use the functionality of the platform.
6. The user agrees to the processing of optionally provided contact details.